

Sl. No.	RFP Page No.	RFP Clause No.	Existing Clause	Query/Suggestions	Bank's Response
1	Page 29	28. Services, Sub Clause v.	Service Provider shall obtain a written permission from the Bank before applying any of the patches/ upgrades/ updates. Service Provider has to support older versions of the OS/firmware/middleware etc in case the Bank chooses not to upgrade to latest version.	Support for the older versions OS/firmware will be given as long as they not end of support. For the versions which are end of support provided Banks has valid extended warranty.	No change in RFP clause
2	Page 60	Appendix - C, Section C, Clause 1.1	Server shall be configured and activated with a minimum of 42 GB of DDR4 usable memory per Core	Servers will be configured with latest generation of DDR5 memory, Hence request you to change the description as follows. "Server shall be configured and activated with a minimum of 42 GB of DDR5 usable memory per core	Corrigendum issued please refer SI No. 3 in Corrigendum-1
3	Page 60	Appendix - C, Section D, Clause 1.2	All I/O slots should be PCIe Generation 4 x 16 slots in system nodes.	All power system nodes have combination x16 and x8 slots, Hence we request you to changes the clause follow "All I/O slots should be PCIe Generation4 x 16/x 8 slots in system nodes."	Corrigendum issued please refer SI No. 4 in Corrigendum-1
4	Page 64	BoQ-1 (Bill of quantities), Sr No. 24	256 GB (4x64GB) DDIMMs, 3200 MHz, 16GBIT DDR4 Memory	Servers will be configured with latest generation of DDR5 memory, Hence request you to change the description as follows " 256 GB (4x64GB) DDIMMs, 3200 MHz, 16GBIT DDR5 Memory".	Corrigendum issued please refer SI No. 5 in Corrigendum-1
5	Page 65	BoQ-1 (Bill of quantities), Sr No. 33	Splitter for DR 3-Phase to Single	Request Bank's team to provide Specifications of existing valve plug.	Corrigendum issued please refer SI No. 7 in Corrigendum-1
6	Page 65	BoQ-2 (Bill of Quantities)	IBM FlashSystem 7300 Storage System with 1.5TB cache, 16 x 32 Gbps FC ports, 12 x 38.4 TB FlashCore Modules (311 TiB usable capacity in RAID 6), Spectrum Virtualize. (Qty 2)	Description mentioned is only for DC Storage and SAN Switch. DR storage and SAN Switch description is missing. Request you to mention the description for DR storage as well. "IBM FlashSystem 7300 Storage System with 1.5TB cache, 16 x 32 Gbps FC ports, 9 x 38.4 TB FlashCore Modules (206 TiB usable capacity in RAID-6), Spectrum Virtualize. (Qty 2)". "IBM SAN96C-6 SAN switches with 96 ports activated and 25m LC-LC cables (Qty 2)"	DR storage and SAN switch description added, please refer SI No. 6 in Corrigendum-1
7	Page 68	Appendix - E, SI No - 2 Description of deliverables, Clause- c)	The Hardware Solution should receive all future software upgrades free of cost with feature additions. The proposed hardware should have lifespan period of minimum 10 years.	The proposed hardware will be supplied with 3 years of warranty and additional 4 years AMC, Hence the life span period to be mentioned as 7 year. Kindly change clause as follows "The Hardware Solution should receive all future software upgrades free of cost with feature additions while the hardware solution is under valid warranty/AMC. The proposed hardware should have lifespan period of minimum 7 years. "	corrigendum issued -please refer SI No. 8 in Corrigendum-1
8	Page 69	Appendix - E, SI No - 3 Third Party Components, Clause- b)	All the 3rd party licenses should also be perpetual in nature in the name of the Bank.	As part of the RFP, There is no third party licenses, Hence this clause is not applicable. Bank to confirm if this understanding is correct.	No change in RFP clause
9	Page 69	Appendix - E, SI No - 4 Term of the Project-project schedule; Milestones and delivery locations, Clause- f)	Installation, commissioning & migration should be completed within 4-6 weeks at Prod and DR sites post-delivery.	Installation, commissioning & Lpar migration time 14-16 weeks at Prod and DR sites from the date of delivery	corrigendum issued -please refer SI No. 9 in Corrigendum-1

10	Page 69	Appendix - E, SI No - 5 Annual Maintenance (AMC) Term, clause b)	Critical spares & components are to be identified and placed in Bank Premises.	Critical spare parts require regular maintenance and proper storage under controlled environmental conditions to ensure their reliability and longevity. We kindly request the bank to consider having critical spare parts delivered directly from the OEM warehouse. This approach ensures that the spare parts are maintained in optimal conditions, minimizing the risk of degradation and ensuring their readiness for immediate deployment when required.	No change in RFP clause
11	Page 69	Appendix - E, SI No - 6 Integration/ Migration Requirements with existing systems, clause b)	The Selected bidder and OEM have to provide full support and services to existing IBM E880 servers until the complete migration to new IBM E1080 servers.	What is the exact expectation from the bank need more clarity? The End of Support (EOS) for the E880 system has already been officially announced, hence the support that will be provided extended warranty. Therefore we request you to change clause as "The Selected bidder and OEM have to provide extended warranty to existing IBM E880 servers until the complete migration to new IBM E1080 servers or 20 Weeks from delivery whichever is earlier."	No change in RFP clauses
12	Page 70	Appendix - E, SI No - 8 Performance Requirements, clause b)	Any issue faced by the Bank w.r.t. the entire IBM E1080 solution (Product Hardware, it's all components, subcomponents / modules, accessories, associated software/ firmware/ operating software, Software application, etc. included), the maximum response time for a maintenance complaint from the site of installation (i.e. time required for Vendor's maintenance engineers to report to the installations after a request call / fax /e-mail is made or letter is written) shall not exceed 2 hours on call to response time. Vendor shall ensure that faults and failures intimated by the Bank as above are resolved within 6 hours of being informed of the same (2 hours response time + 4 hours resolution time).	Request you to consider 6 Hours as the resolution time and hence change the clause as follows "Any issue faced by the Bank w.r.t. the entire IBM E1080 solution (Product Hardware, it's all components, subcomponents / modules, accessories, associated software/ firmware/ operating software, Software application, etc. included), the maximum response time for a maintenance complaint from the site of installation (i.e. time required for Vendor's maintenance engineers to report to the installations after a request call / fax /e-mail is made or letter is written) shall not exceed 2 hours on call to response time. Vendor shall ensure that faults and failures intimated by the Bank as above are resolved within 8 hours of being informed of the same (2 hours response time + 6 hours resolution time)."	corrigendum issued -please refer SI No. 10 in Corrigendum-1
13	Page 70	Appendix - E, SI No - 8 Performance Requirements, clause c)	OEM should provide below proactive services on quarterly basis during the contract period which include- i. Periodic Health Check, Performance Analysis Service, PT service to ensure that the proposed solution is working with optimal performance and is best utilized as per Bank's requirements and industry best practices.	Clause to be modified to Bidder/OEM instead of OEM. i) Periodic healthcheck to be done yearly instead of quarterly. Healthcheck to cover 10 Production LPAR's, 1xFS7300 & 2 x SAN Switch From DC and 5 Lpars, 1xFS7300 & 2 x SAN Switch from DR. ii) Performance analysis - NMON analysis for LPAR's under health review to be covered. iii) PT- kindly help with the expectation for the same	No change in RFP clause
14	Page 71	Appendix - E, SI No - 13 training, clause b)	Lab based Technical Training (for Dept. resources (Bank official / IT partner) (basic), for each and every component of the Hardware solution along with Proper Study Material and Documentation. Training schedule has to be finalized in consultation with Bank.	a) Lab based training for AIX system admin - Max 8 participants - 4 days (participation certificate will be provided). b)Storage Lab training will be provided on FS 7300 supplied to SBI under the RFP, education material will be provided by OEM. c) Bidder to request SAN switch OEM for the training.	No change in RFP clause, Total No.- 50 officials for Technical training
15	Page 89	Appendix-L Other terms & penalties, Clause 10.	RCA for any issues faced should be provided by OEM within 48 hours.	The OEM will provide a Root Cause Analysis (RCA) based on the data collected during the occurrence of an issue. It is essential for the bank to ensure that all relevant data and logs are promptly shared during the issue to facilitate an accurate and timely RCA process.	No change in RFP clause

16	Page 68	Appendix - E, SI No - 2 Description of deliverables, Clause-f)	The selected bidder has to arrange migration from existing IBM E880 servers to IBM E1080 servers and configuration after finalizing the design with the bank.	Kindly share the available data size to migrate.	Currently each Power8 server has direct attached storage of 7TB used space for rootvg and datavg which needs to be migrated
17	Page 69	Appendix - E, SI No - 6 Integration/ Migration Requirements with existing systems, clause b)	The Selected bidder and OEM have to provide full support and services to existing IBM E880 servers until the complete migration to new IBM E1080 servers.	Kindly share the Existing model IBM E880 support/Warranty/AMC details	Existing AMC is valid upto 31-05-2025 for IBM E880
18	Page 71	Appendix - E, SI No - 13 training, clause b)	Lab-based Technical Training (for Dept. resources (Bank official / IT partner) (basic), for each and every component of the Hardware solution along with Proper Study Material and Documentation. The training schedule has to be finalized in consultation with the Bank.	Please provide the no of PAXs or staff to be considered for technical training	50 officials
19	Page 69	Appendix - E, SI No - 6 Integration/ Migration Requirements with existing systems, clause d)	Integration with the Bank's current AV and End Point Security Solution	Kindly share the Existing AV and Endpoint Security solution details which required to integrate the proposed solution.	Will be shared to selected bidder
20	Page 57	Appendix-B - Bidder's Eligibility Criteria - point no 3	Documents to be submitted : Copy of the audited financial statement for required financial years. (Certificate from statutory auditor for preceding year FY 2023-24, FY 2022-23 and FY2021-22 may be submitted.)	We assume the Copy of the audited financial statement for required financial OR Certificate of the statutory auditor. Kindly confirm.	No change in RFP clause
21	Page 16	10. BID PREPARATION AND SUBMISSION: (j)	A copy of board resolution along with copy of power of attorney (POA wherever applicable) showing that the signatory has been duly authorized to sign the Bid document.	Please allow bidder to submit Letter of Authorization or copy of power of attorney (POA) along with copy of board resolution	No change in RFP clause
22	Page 69	Appendix - E, SI No - 6 Integration/ Migration Requirements with existing systems, clause c)	The Selected bidder and OEM have to perform complete migration activity from IBM E880 (P8) servers to IBM E1080 (P10) servers.	Need more clarity on what complete migration scope means, Is the Application migration, Middleware Migration, OS Migration, SCD, VA/PT, Network FAR, Network Security are part of this complete Migration?	No Change in RFP clause. Complete migration includes Application migration, Middleware Migration, OS Migration, SCD, VA/PT, Network FAR, Network Security. Migration activities to be done in coordination with OEM/BAU/SI
23	Page 87	Appendix-L Other terms & penalties, Clause 4 (i).	The VENDOR shall ensure that faults and failures intimated by Bank as above are set right within 4 hours of being informed of the same - should be 6 hours.	The Penalty start with 4 hours when the SLA is 6 CTR, may we know why the penalty starts within 4 hours?	No change in RFP clause
24	Page 90	Appendix-M SLA, Annexure-1	SLA, Annexure-1	SLA, Annexure-1 is mission in RFP , Please share	Annexure is already available in Etender portal from 12.12.2024, please visit the website
25	Page 4	SI No. 13 - Bank Guarantee	10 percent of total contract value. Performance Security in form of BG should be valid for seven years and three months from the effective date of the Contract.	Request you to reduce the BG to 5 percent.	corrigendum issued -please refer SI No. 1 in Corrigendum-1

26	Page 71	Payment schedule Clause No : 14	Payment Terms : 50% of the Hardware cost 40% of Hardware cost Configuration & Integration / Migration Balance 10 % of Hardware cost Comprehensive AMC and onsite support.	Request you to kindly change the payment terms as below : Payment Terms : 70% of the Hardware cost 20% of Hardware cost Configuration & Integration / Migration Balance 10 % of Hardware cost against submission of BG. Comprehensive AMC and onsite support.: Yearly in advance.	corrigendum issued -please refer SI No. 11 in Corrigendum-1
27	Page 30	28. SERVICES: Clause vi.	vi. Service Provider shall provide maintenance support for the Product including embedded software/ OS/ middleware etc over the entire period of Contract.	Is IBM or BP is required to support ?. please clarify the required embedded software/OS/middleware ?. for the support. As the Power10 servers is license with PowerVM and AIX software.Please clarify.	corrigendum issued -please refer SI No. 2 in Corrigendum-1
28	Page 34	33. RIGHT TO AUDIT clause i.	i. The Selected Bidder (Service Provider) shall be subject to annual audit by internal/ external Auditors appointed by the Bank/ inspecting official from the Reserve Bank of India or any regulatory authority, covering the risk parameters finalized by the Bank/ such auditors in the areas of products (IT hardware/ Software) and services etc. provided to the Bank and Service Provider is required to submit such certification by such Auditors to the Bank. Service Provider and or his / their	We need the clarity on, what this point means ? Will SBI audit service provider ? What are the risks parameters finalize by the bank.	No change in RFP clause, required information will be shared with selected bidder
29	Page 57	Appendix B - Bidders Eligibility Criteria - Clause 3	The Bidder must have an average turnover of minimum Rs.220 crore during last 03 (three) financial year(s) i.e. FY 2023-24, FY 2022-23 and FY2021-22.	Requesting you to change average turnover criteria from current Rs. 220 Crore to Rs. 75 Crore during last 03 (three) financial years.	No change in RFP clause
30	Page 58	Appendix B - Bidders Eligibility Criteria - Clause 6	The Bidder (including its OEM, if any) Class-I or Class-II local supplier are preferred as defined under this RFP.	Request to modify the clause of MII as it is justifiable only in case of Products having specific percent of local content.	No change in RFP clause
31	Page 73	Appendix - F, Location X Rabale (PR Site), Point 3	Comprehensive warranty for Products mentioned in items above for 3 year from the go live date. (Payment will be made in arrears half yearly.)	IBM Products come with bundle 3 years warranty which will have to be paid along with the hardware. Hence we kindly request to remove"(Payment will be made in arrears half yearly.)"	No change in RFP clause
32	Page 71	SI No 14 Payment schedule - Comprehensive AMC and onsite support.	a) Will be paid in arrears on quarterly basis.	We kindly request for yearly advance payment	No change in RFP clause